April 21, 2010

Listen Conference Audio Prompt List

Start Page

1. “Welcome to Listen”.
2. “Welcome to VIP Conferencing”

Get Pin

1. “Please enter your conference pin”.
2. “Please enter your pin”.
   1. Help prompts
      1. “The number you’re entering should be…”
      2. “….digits long.”
      3. “Try it again now…”

Error

1. “Something wasn’t right there. Try it again or press \* for help.”
2. “That didn’t work either. Give it another go or press \* for help.”
3. “You have made the maximum allowed errors.”
4. “Thank you for using this service. Goodbye.”

Service Error

1. “We are experiencing technical difficulty with our service. Currently, we are unable to process this request.”
2. “Please try again later. Thank you. Goodbye.”

Record Name

1. “Record your name after the beep. Press any key to terminate recording.”

Conf Check

1. “Your conference has not started.”
2. “Please hold…”
3. “You are now being put into the conference.”

Admin Menu

1. “To start your conference press 1. To listen to a roll call of waiting participants, press2. To make a call, press 3.”
   1. Help prompt
      1. “At this menu, you may – press 1 to start your conference, press 2 to listen to a roll call of waiting participants, or press 3 to make a call. Try it again now…”
2. “There are currently no participants waiting for this conference.”
3. “There is currently one participant waiting for the conference.”

Conference

1. “…has joined the conference”
2. “…has left the conference”
3. “Your administrator has ended the conference.”
4. “Your administrator has placed you in passive mode. You can only listen to the conference.”
5. “Your administrator has placed you in active mode. You can listen and contribute to the conference.”
6. “Your administrator has dropped you from the conference.”

Conf Menu

1. “For roll call, press 1. For mute toggle press 2. To end the conference press 3. To make a call press 4; or press any other key to return to the conference.”
2. “You are now in passive mode…”
3. “You are now in active mode…”

Roll Call

1. “During roll call, you may - press 1 to place participant in passive mode, press 2 to place participant in active mode, press 3 to drop participant from the conference, press 4 to restart roll call; or press any other key to return to the conference.”
2. “The roll call service is currently not available. Please try again later.”
3. “There are currently no other participants in the conference.”
4. “End of roll call.”

Roll Call Options

1. “Participant has been placed in passive mode…”
2. “Participant has not been placed in passive mode…”
3. “Participant has been placed in active mode…”
4. “Participant has not been placed in active mode…”
5. “Participant has been dropped from the conference…”
6. “Participant has not been dropped from the conference…”
7. “Restarting roll call…”
8. “This participant is an administrator. The action you attempted is not permitted…”
9. “This participant is a passive member. The action you attempted is not permitted…”

End Conference

1. “At this time, we are unable to notify any participants that the conference has ended.”

Main Menu

1. “To make a call, press 1. Press 2 for conferencing.”
   1. Help prompt
      1. “At this menu, you may press 1to make a call or press 2 for the conferencing service. Try it again now…”

Out Dial

1. Enter your destination number followed by the pound (#) key.
   1. Help prompt
      1. “If you are attempting a Voice Over IP call, you may use the star (\*) key to represent the dots (.) in the IP address you are trying to reach. Otherwise, your destination number should be at least…
      2. “…digits long.”

Out Dial Options

1. “We are currently unable to complete this call. Please try again later.”
2. “The party you called did not answer.”
3. “Press 1 to add this party to your conference, press 2 to end this call; or press any other key to return to your call.”
4. “To make a new call press 1; or press any other key to return to the previous menu.”

Miscellaneous

1. Press 0...Press 1... Press 2... Press 3... Press 4… Press 5... Press 6... Press 7... Press 8...Press 9... Press \*... Press pound (#)